



300 Country Club Road,  
Wylie, Texas 75098  
Collin County  
[www.wylietexas.gov](http://www.wylietexas.gov)

**City of Wylie**  
**Public Information Office**  

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**PRESS RELEASE**

Media Contact: Craig Kelly  
972-516-6016  
[craig.kelly@wylietexas.gov](mailto:craig.kelly@wylietexas.gov)

### **Increased Water Usage Results in Higher Water Bills**

**Wylie, TX, Sept. 22, 2015** – High water consumption paired with increased water rates has led to high residential water bills for the month of August, results similar to most North Texas cities.

Wylie's average daily consumption in August compared to the same time last year increased 4.2 million gallons (August 2014, 4.2 mil. gal.; August 2015: 8.4 mil. gal.). The City has reviewed the gallons billed to residents versus the gallons pumped to Wylie by North Texas Municipal Water District and found the numbers are in line.

Last year's water restrictions limited watering to two times a month compared to eight times a month this year. The six additional watering days coupled with the very dry month (approximately .5 inches of rainfall) meant more hours of residential sprinklers and soaker hoses running at homes in August, significantly increasing usage directly resulting in higher water bills. The last time that Wylie customers could water two times a week was the period from June 2012 through June 2013.

To cover the cost of higher wholesale water rates charged by NTMWD, residential rates have increased 20 percent since 2011. During that same period residential water usage dropped due to drought and water restrictions, limiting the bottom line impact on water bills. August 2015 residential usage compares closely with higher 2011 usage numbers, a year with similar weather and no restrictions.

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City officials understand homeowners' frustration and concern and will work to answer questions and respond as quickly as possible. Utility Billing has re-read many of the meters with high readings and the numbers are accurate. Contact Utility Billing at 972-516-6100.

Higher Water Usage? Answer these questions ... How often do you run your sprinklers? How long per station do you run them? Did you run them more than prior years? How often do you soaker hose your foundation? Have you checked for a broken sprinkler head or leak? Do you have a toilet that leaks? Have you filled or refilled a pool? Does it have an automatic refill? How long do you use your soaker hose and have you checked its condition?

Water Usage Calculator [www.csgnetwork.com/waterusagecalc.html](http://www.csgnetwork.com/waterusagecalc.html)

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About Wylie – Incorporated in 1887, the City of Wylie is located just 24 miles from downtown Dallas in Collin, Dallas and Rockwall counties. Possessing an outstanding school district, a low crime rate, an ISO #1 rating and an expanding business climate, Wylie (population 44,938) is one of the fastest-growing communities in the state of Texas with a 197-percent increase since 2000.