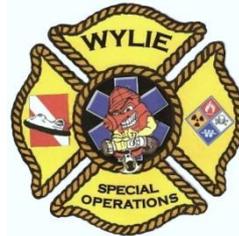


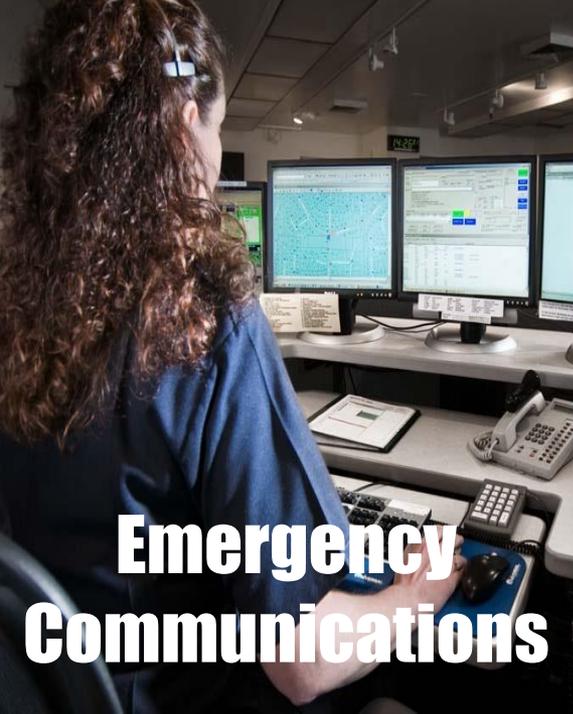


Wylie Fire Rescue

Expanded Level of Service Requests | Fiscal Year 2015 - 16



Fire/EMS



Emergency Communications



Special Operations



Community Risk Reduction



Fire/EMS

100-5231 | ELS REQUEST



FIREFIGHTER/PARAMEDIC

The fire department is requesting to begin hiring firefighter/paramedics for Fire Station 4 staffing. The request is to hire three (3) this year.

- The goal is to open Fire Station 4 in January of 2020.
- WFR has experienced great success phasing staff in over a period of time versus hiring a large group.
- WFR would like to hire three (3) firefighter/paramedics over the next five (5) years.
- The firefighter/paramedics being requested would act as relief firefighters to cover vacancies which would reduce overtime and the physical and mental demand on our personnel.
- The goal at the end of five years is to three (3) relief firefighters to help reduce the overtime and physical and mental demand on our personnel.



Fire/EMS

100-5231 | ELS REQUESTS



RADIO SYSTEM UPGRADE

The request is to upgrade and replace fire, police, and public safety communications radio system hardware.

- Wylie is a member of the PAWM system which includes the cities of Plano, Allen and Murphy.
- The end of serviceable life on current equipment is 2018.
- The upgrade brings all member cities to Phase II.
- All infrastructure has been upgraded.
- Motorola provided the infrastructure upgrade at not cost since Plano purchased their equipment last year.
- The upgrade doubles the capacity of the radio system.





Fire/EMS

100-5231 | ELS REQUESTS



BRUSH 143 REPLACEMENT (UNIT 105)

The request is to replace Brush 143 with a special operations/tow vehicle.

- Units 105 and 106 have the problem ridden Power Stroke 6.0 diesel engine.
- The unit is 10 years old
- Due to the shifting needs of the community, WFR is requesting to replace with a special operations vehicle/tow vehicle.
- Vehicle will hold water rescue equipment and be used to pull the special operation trailers.



QUINT 142 REPLACEMENT (UNIT 116)

Quint 142 (Unit 116) is scheduled for replacement based on ten years of front line service, and ten years as a reserve. The Quint is now ten years old.

- Quint 142 provides the primary responses to all emergencies in Station 2 and 4's district.
- Quint 142 currently has 80,100 miles.
- The 2006 and 2007 Cummins engines have major issues due to the EAP changes in those years.
- Unit 116 has had 10 major engine repairs.
- Quint 142 costs \$22,000 to operate versus \$3,000 for a new quint.
- Unit 116 has been out of service 58 days this year compared to 32 last year.



Emergency Communications

100-5241 | ELS REQUESTS



DISPATCHER(1)

Dispatch is requesting one new dispatcher.

- The position will backfill the supervisor position which was upgraded last year.
- This position would allow communications to be staffed with three (3) dispatchers during peak times on both ends of the week.
- This position would allow the supervisors to manage their shifts more effective while not routinely working a position.



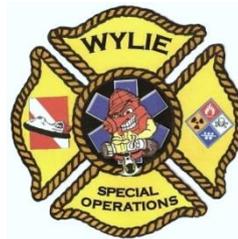
ULTRA HIGH DEF DAY/NIGHT CAMERA

- Effective in 2017, Verizon will no longer provide 9-1-1 service/maintenance.
- The new 9-1-1 provider will require a system they support.
- A Next Generation (text, images, data, video, etc.) 9-1-1 System is suggested.



Thank you

Expanded Level of Service Requests | Fiscal Year 2016 - 17



**Emergency
Communications**



Special Operations



**Community Risk
Reduction**