

What are the park rules in regards to COVID-19?

All persons or groups using Parks and Recreation facilities shall follow to the extent possible the minimum recommended health protocols issued by the Texas Department of State Health Services that are applicable to such use or activity. For protocols issued visit the following website:
<https://www.dshs.texas.gov/coronavirus/opentexas.aspx>.

Who do I contact if I have questions, concerns or want to cancel all or a portion of my permit?

Contact the Parks Division staff: call 972-516-6340 or email us at parks@wylietetexas.gov. Our office hours are Monday thru Friday 7:00am – 4:00pm (except holidays). Please notify staff a minimum of three business days prior to the date you wish to cancel in order to receive a refund.

How much notice is required to reserve a field?

A minimum 72 hours of notice is required to reserve and must be approved by staff prior to final issuance of a permit. Online reservations will be available two weeks prior to the start of each season.

How much are field and light use fees?

Field use fees are \$10 per hour. Light use fees are \$18 per hour and will turn on approximately 15 minutes prior to sunset.

When are Founders Park Softball Field C and Field D available to reserve?

Sunday and Friday during the regular spring and fall sports seasons.

- Spring season is March 14 through June 14
- Fall season is August 15 through December 14

On Sunday Fields C and D are available all day.

On Friday Fields C and D are available for the following timeslots:

- 4:30pm-6:00pm
- 6:00pm-7:30pm
- 7:30pm-9:00 pm
- 9:00pm-10:30pm

When is Community Park Athletic Field 1 available to reserve?

Sunday, Monday, Wednesday, and Thursday during the regular spring and fall sports seasons.

- Spring season March 14 through June 14
- Fall season August 15 through December 14

On Sunday Field 1 is available all day.

On Monday, Wednesday and Thursday Field 1 is available for the following timeslots:

- 4:30pm-6:00pm
- 6:00pm-7:30pm
- 7:30pm-9:00 pm
- 9:00pm-10:30pm

What are the reservation use limits enforced per team?

Each team may reserve up to one day per week/per season, for a minimum of 1 hour and a maximum of 1 ½ hours per day.

May I book consecutive dates?

Yes, you may book multiple dates or consecutive dates limited to once per week during the spring or fall season. Spring season reservations include March 14 through June 14. Fall season reservations include August 15 through December 14.

What if I coach two teams, can I reserve two timeslots?

Only one coach can reserve one team per season. In the event you have two teams, you might consider having the assistant coach reserve the second timeslot for your second team.

Who do I contact after hours or on weekends if I have an urgent issue with the park such as the field lights didn't turn on, or other patrons won't vacate the field during my reserved time?

Call the Athletics on-call staff at 214-534-2674.

Do I have to share my reserved field with other park patrons or teams during my timeslot?

No, you do not have to share the field, and we only reserve the field to one team or group at a time. A permit grants the recipient exclusive use of the entire field during the date and time specified. **Please always have a printed copy of your permit with you and available during your entire reservation.** It is also important you read through the "Waivers and Information" portion of the permit prior to use.

How do I know if the City of Wylie closes the field due to inclement weather or wet field conditions?

Call the FIELD CONDITION HOTLINE at 4:00 pm: 972-516-6350

In the event of inclement weather, you can check for athletic field closures by calling our hotline number which is updated at 4:00 p.m. on normal business days. Updates recorded on a Friday will determine the playability of the fields for the weekend. Refunds are not automatic; you must notify staff by email at parks@wylietexas.gov to request a refund for the days fields are closed due to inclement weather/wet fields.

Are pitching mounds and bases provided at the softball fields?

No.

Are the restroom facilities and drinking fountains available for use in the winter months?

No, the restroom facilities and drinking fountains at Founders Park and Community Park close annually (the first week of December through February 28) due to winterization. A port-a-let is located at the park during that time. Dates are subject to change, particularly if there is a threat of freezing temperatures.